



GIANNOULIS
Almyra

Hotel & Village



*“One’s destination is never a place,
but a new way of seeing things”*

#Almyra Hotel & Village#



**The safety and well-being of
our guests, and employees alike is our top priority**

Therefore we have altered our daily operations in order to comply with the new Health and Hygiene protocols issued by the Greek state in an attempt to reduce the spread of COVID-19

Welcome!



Reception



Upon arrival, temperature is measured by a touch-less device



Guests' analytical contact details are required (exclusively for medical use)



Extended check-out, and check-in hours (11:00 and 15:00), so as to allow sufficient cleaning time



Floor markers have been placed to ensure physical distancing



Frequent sanitization of Front-Desk, any shared equipment, and POS devices



PPE kits and a medical kit are available at the Front-Desk for the guests' use



All cards are disinfected before handed to the guests'



Payment by credit cards is preferred. Invoices to be sent through e-mail



Entry to non residents is not permitted in the hotel's indoor areas



Public Areas



Information on the hotels' Health Protocol is available to all guests (signage, QR-codes)



Dispensers for disinfections are available throughout the Hotel



Constant disinfection of high-touch surfaces, public restrooms, elevators etc



Fresh air circulation throughout all indoor public areas



Guests are discouraged to use public restrooms. The use of en-suite WCs is recommended



Steam-cleaners are used for the disinfection of fabric surfaces



Guest Rooms



Prior to arrival, all rooms are sanitized and sealed



We have adopted enhanced disinfection, and cleaning protocols for all guest rooms. Housekeeping trolleys are disinfected after each shift



For fabric surfaces, such as sofas and chairs, steam-cleaners are used for disinfection



Bed-linen and towels' change takes place every three days for minimal contact between guests and staff. A turn-down service is performed every other day



Evening turn-down service is suspended until further notice



All linens and towels are washed at high temperatures, and sanitized



All decorative and extraneous items (blankets, extra pillows etc) are removed from guest-rooms



A/C units, and filters are disinfected at every departure. It is highly recommended not to use the A/C, or to use it with the balcony doors slightly open



Guests are requested to vacate their room while it is being cleaned so, Linen and towel changes to take place in the absence of the guests



Coffee and tea facilities are provided upon request



Food & Beverage



HACCP Protocols are enforced (ISO 22000:2005). All of our suppliers abide by similar protocols



Hand sanitizers available at all restaurants' entrances



Restaurants' set-up has been re-arranged to allow safe distancing. Seating arrangements are made by a host/hostess



The final setup of the table is completed upon guests' arrival. Tables are disinfected after each use.



On our buffet guests can serve themselves wearing the gloves we will provide them



When possible, individual-packaged serving items are used



#staysafe

Beach & Pools



Umbrellas and sun-beds have been appropriately spaced to allow safe distancing



Sunbeds are sanitized after each use



Increased water quality controls are taking place. Special attention is paid to chlorine and Ph levels



Maximum capacity in swimming pools is limited to 1 person per 5 sq.m.



Clean pool towels are available in pool area



Spa, Wellness & Gym



Facilities in our SPA -WELLNESS center are available only for one person per time, exclusively upon appointment



Pre-booking is required in order to avoid crowding issues. Appointments are limited to one room per session.



All equipment in both the gym and the wellness areas is disinfected after each use



Hand sanitizers available at the entrance



Staff



All staff is provided with a PPE kit. Sanitizing stations available in all staff areas. Informative posters can be found throughout staff areas



All our staff are trained and certified in Health and Hygiene Protocols



Daily monitoring of vitals to ensure that our team is symptom free



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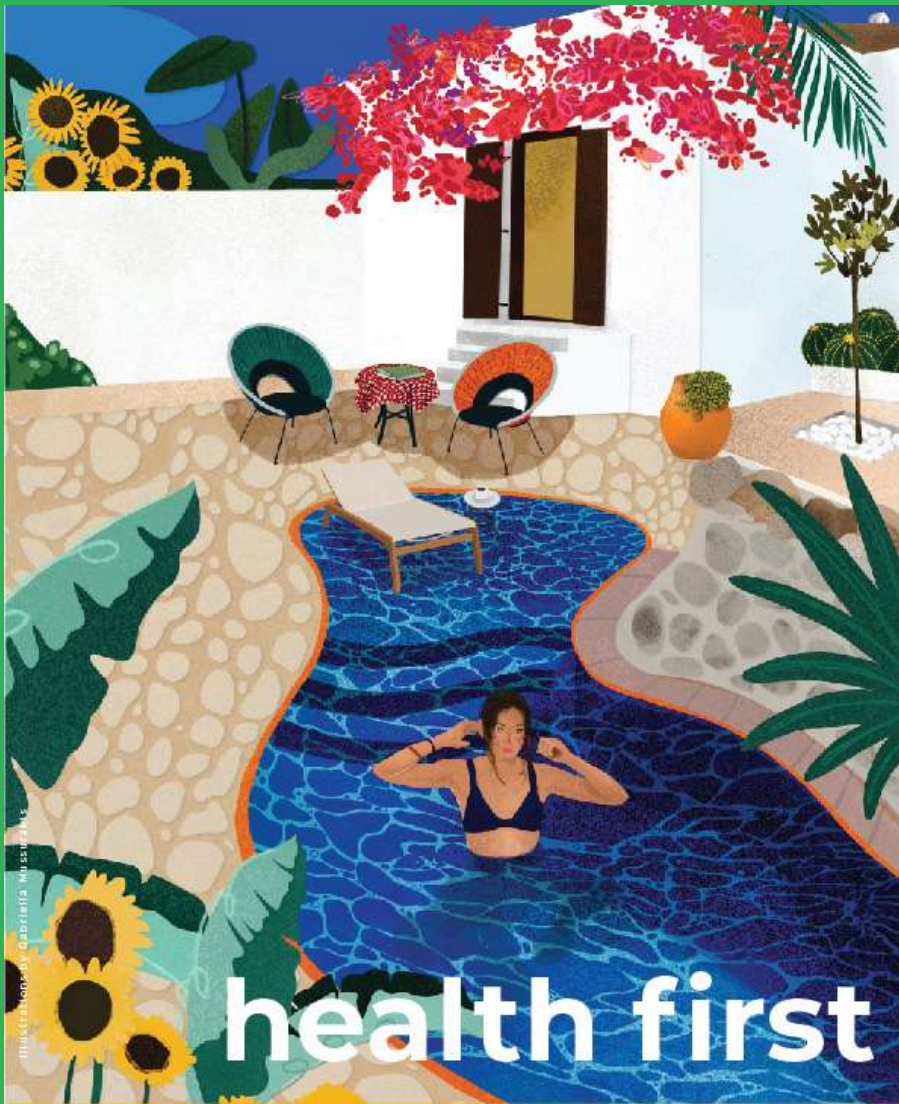


Illustration by GABRIELIS MOUTSAKIS

health first



HELLENIC REPUBLIC
Ministry of Tourism

SAFETY PROTOCOLS
ARE IN PLACE

WE FOLLOW GOVERNMENT GUIDELINES



CREATING A SAFE
ENVIRONMENT FOR
YOUR VISIT

Stay Safe!